

IS YOUR CITY REALLY AT THE SERVICE OF YOUR CITIZENS ?



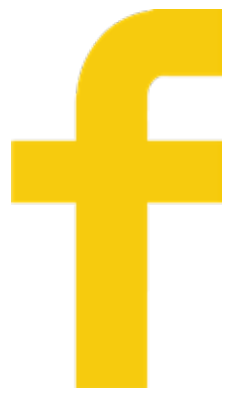
1

Simplify citizen reports

Set up an **application** that will allow citizens to create report via an **Open 311** protocol.

Open311

To bring the citizens and administration **closer together** and facilitate continuous **dialogue**.



2

Engage on social networks

3

Optimize phone call support

The installation of a **reception interface module** facilitates this process.



ECM solutions allow mails to be centralized in the **same place** with processes assigned.



4

Implement effective mail management